

Digital Care Transformation: Interim Report from the First 5,000 Patients Enrolled in a Remote Algorithmbased Cardiovascular Risk Management Program to Improve Lipid and Hypertension Control

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Background

- Undertreatment of hypercholesterolemia and hypertension (HTN) remains a persistent clinical challenge, even among patients at high cardiovascular risk
- Approximately 30-50% of patients do not receive optimal medical treatment, despite most of these treatments being generic and established in practice guidelines and having established costeffectiveness
- The basis for these therapeutic gaps is multifactorial and include challenging patient, provider, and system-level issues

Patel N et al. J Am Coll Cardiol 2019;74(20):2525-2528 Wong ND, et al. J Clin Lipidol 2016;10:1109–18. Bradley CK, et al. J Am Heart Assoc 2019;8:e011765.







Methods

We designed, and are actively implementing a remote, algorithmicallydriven, disease quality-improvement management program across a broad population within the Mass General Brigham health system.

- Patients in the lipid program were identified and categorized according to current guideline-specified risk groups
- Patients enrolled because of poorly controlled HTN received a digitallyconnected home blood pressure cuff
- Program supported by Mass General Brigham and AllWays Health Partners







Methods - Digital Care Transformation



- Non-licensed
- High-contact model
- Provide Education
- Gather Data

 Prescribe and uptitrate Rx as part of CDTM* (w/out MD)

- Internally-built software to provide:
 - Pt-relationship tasks
 - Decision support
 - Communication

4 Key Components

- Improved Workflow
- Algorithmically informed Care and Rx
- Enhanced Communication
- Data & Analytics

* CDTM – Collaborative Drug Treatment Management Program

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Baseline Characteristics

Baseline Characteristics		Lipid Categories	
Age >75yo	12%	Established ASCVD	1385 (35%)
Female	55%	Diabetes (no ASCVD)	995 (25%)
Non-Hispanic Caucasian	71%	LDL >190 mg/dl (no ASCVD or DM)	1247 (32%)
Non-English Speaking	8%	High-risk primary prevention	312 (8%)







Change in Lipid Lowering Rx Utilization

Patients who reached Maintenance



All Patients Enrolled

(including Pts in active titration and dropped out)

P<0.001 for all

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Change in Lipid Lowering Rx Utilization



Statin

LDL >190mg/dl



1^{ry} Prev

n=413

n=107



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n=350

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Any Lipid Rx



PCSK9i

Ezetimibe

HARVARD MEDICAL SCHOOL TEACHING HOSPITAL **Mass General Brigham**

Change in LDL Cholesterol



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Change in BP and HTN Medication Utilization



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n=1,437 n=556





Summary

This remotely delivered, navigator and pharmacist-led lipid and hypertension management program demonstrates that standardized algorithmic care of high-risk, but undertreated, patients can:

- Effectively and efficiently optimize guideline-directed therapy for lipids and HTN
- Eliminate the need for in-person visits without the need for physician treatment decisions at every step
- Achieve these goals through utilization of predominately generic medications







Conclusion

- In addition to improved clinical outcomes, programs like this can improve quality metrics for value-based contracts, unburden the provider to focus on more complex care, and provide more patient education and longitudinal support
- This provides a model to expand remote healthcare delivery, increase access to care, reduce health inequities, and improve healthcare quality
- When implemented at scale, and with optimized data collection, this model provides a robust framework that can be deployed within learning health systems









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RESEARCH LETTER

Digital Care Transformation

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